



Barts Health
NHS Trust

Barts Health annual general meeting

21 September 2022



Welcome

Rt Hon Jacqui Smith, chair





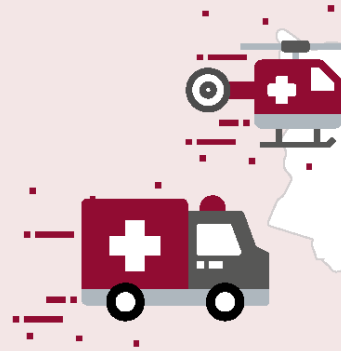
A year to be proud of

Our achievements from 2021-22

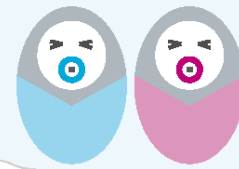
Shane DeGaris, group chief executive

Our activity has returned to pre-pandemic levels

We had **529k** emergency attendances



We delivered **14,651** babies



Total: **2.3 million** patient treatments

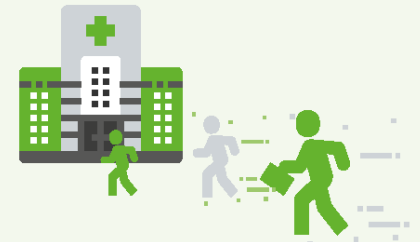
We held **263k** inpatient appointments and procedures



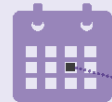
(includes number of day cases)



1.5 million outpatient attendances



Our per day average:



x 100



We have maintained seeing

6,000 patients per day



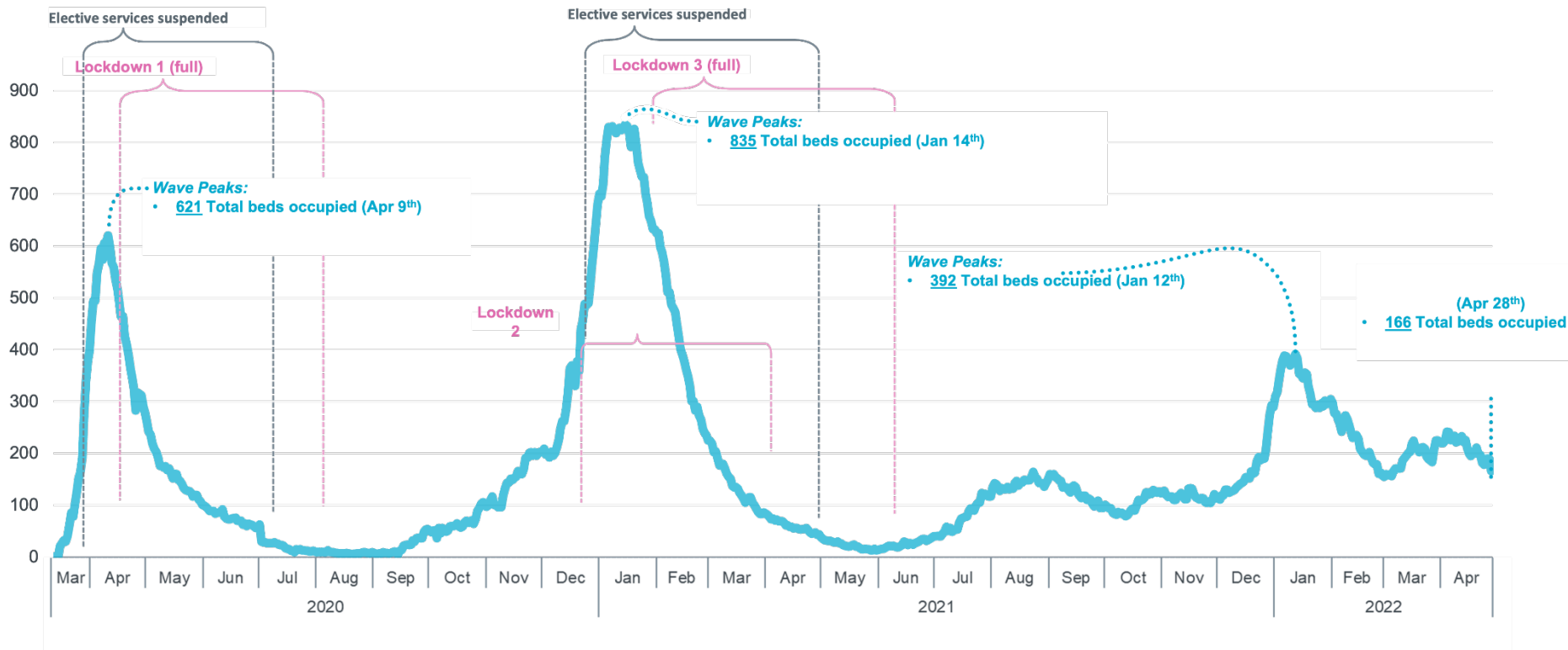
Performance against constitutional standards

We're seeing more patients, faster

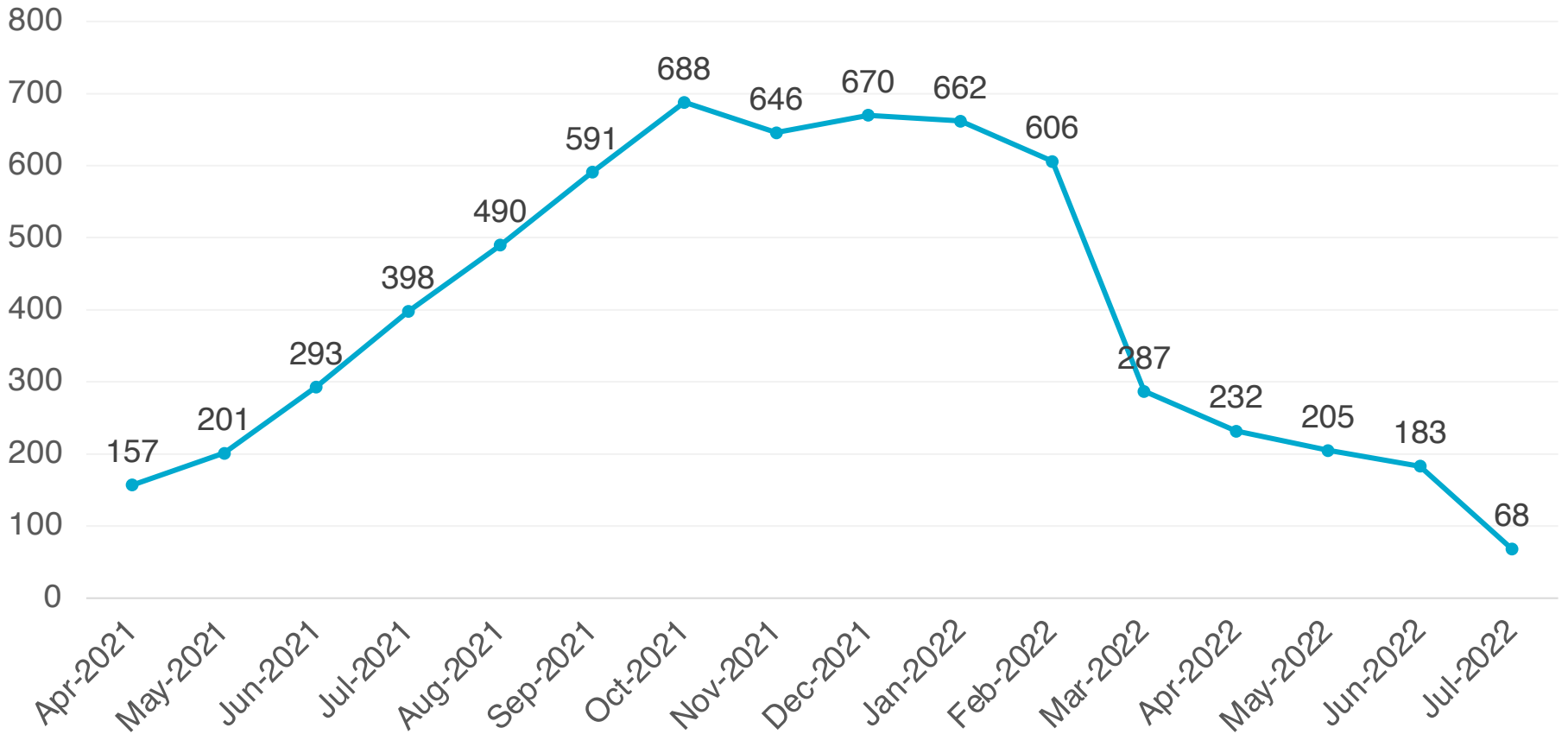
- We saw more than 499,000 patients in A&E, more than any other trust in England. Over 78% of people who visited A&E were seen within four hours and we were in the top 5 best performing trust in England by volume of attendances.
- We achieved eight out of nine essential cancer waiting time standards.
- We were in the top 5 performing London trusts for Cancer 62-days from referral to treatment
- We are achieving all 3 cancer faster diagnostic standards
- We are treating all urgent elective patients within 4 weeks. However, we do have more patients waiting for planned care due to the effects of the pandemic
- The post pandemic peak of patients waiting over 104+ weeks was 688 in October 2021. By April 2022, we had reduced this to 287, and to 68 by the end of July.



We continue to care for patients with Covid



Caring for our longest-waiting patients



Transforming patient care

- Paper prescriptions become a thing of the past with the use of our electronic prescribing
- St Bartholomew's Hospital has become the first in the UK to introduce a ground-breaking electric balloon technology to treat patients with an irregular heart rhythm.
- An artificial intelligence tool that can detect heart disease in record time is helping us to see more patients on our waiting lists.
- Clinicians at The Royal London Hospital virtually transported medical students into a surgical ward to follow a lecture live on ward rounds.



Looking after #TeamBartsHealth

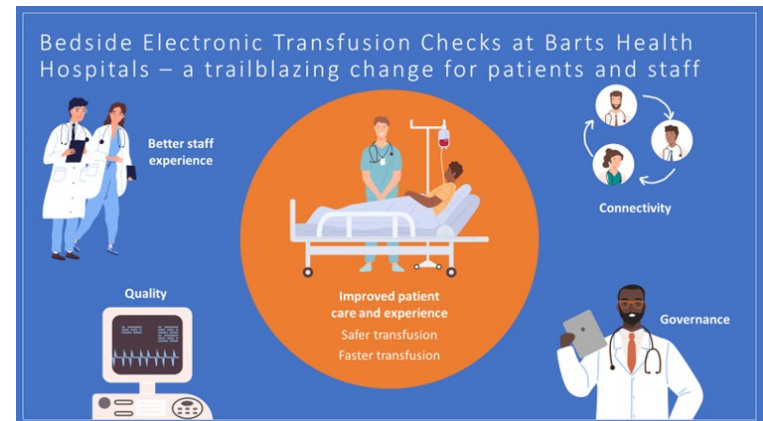
- Health and wellbeing is now an integral part of our offer to staff
- We gifted everyone a further day off to look after their health and wellbeing
- Our wellbeing hubs, and leads, became permanent in our hospitals
- We built new cycle storage for our staff



We are grateful to our Charity

We received £11m of charitable donations from Barts Charity

- £1.8m to implement a 'vein to vein' blood tracking system
- £30k to develop a game to help young people transition to adult services
- £50,000 to make to create a homely space at St Bartholomew's Hospital



A photograph of two healthcare workers in a clinical setting. They are both wearing light blue scrubs, surgical masks, and bouffant caps. The worker on the left is a man with a slight smile, looking towards the woman on the right. The woman is sitting at a desk, looking down thoughtfully with her arms crossed. The background shows a typical clinical environment with shelves, a computer monitor, and various medical supplies.

**Delivering our
objectives:
2021-22**

Creating an outstanding place to work

Our priorities

WeBelong

Looking after our people

New ways of working

Growing for the future

We're proud of...

- Increased the diversity of our leadership by a further 3.2%. This represents a 10% increase in the last 5 years.
- Launched a cultural intelligence programme
- Launched a career progression framework. In the 2021 staff survey, BAME staff felt career progression was fair.
- Improved facilities for all colleagues by refurbishing on-call and rest rooms, and bike storage
- Wellbeing hubs and psychological support was made permanent following the pandemic
- Working with NHSE as a pilot site to improve retention, including improving flexible working, career development, pride and recognition
- Recruited over 45 medical support workers and introduced a support programme for refugee doctors
- Increased nursing workforce by 163 people from abroad
- Recruited to specialist areas including critical care and anaesthetics

WeCare about our patients' experience

We listened to our patients to understand what matters most

I am listened to and what I say is acted on

We will listen to your feedback and act on it

I make decisions that are respected, and I have rights that are protected

We will respect your decisions about your care and protect your individual rights

I know how to talk to the person or team in charge of my care when I need to

We will provide information to support you while you wait for treatment and care

I know what to expect and that I am safe when I have treatment and care

We will provide support so that you know what to expect and feel safe during your care

I am supported and kept informed while I wait for treatment and care

We will make it simpler for you to contact us and get the information you need, in a way you understand

Financial performance

2021/22 Our financials aims	Delivered	Comments
Spend all our money efficiently	✓	Yes. All £2bn
Deliver on our financial plan/budget	✓	Yes, with a surplus of £0.6m
Spend all our capital funds (equipment, buildings etc.)	✓	Yes. Invested £94m in core projects

2021/22 highlights

- Achieved financial balance for the second year running
- Controlled costs under extra ordinary circumstances through the pandemic
- Contributed to the North East London Integrated Care System to deliver its financial plan/budget

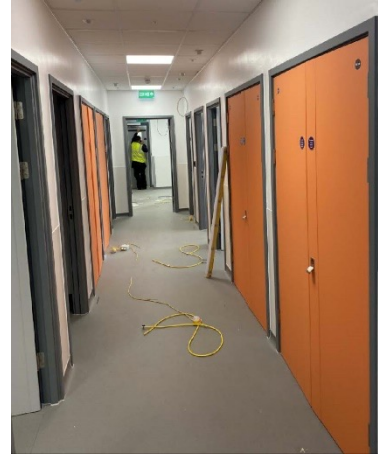
Looking forward to 2022/23

- Adapt to changing financial framework
- Ensure we maintain financial control through our governance structures
- Work with partners across North East London to gain financial resilience

Improving our environment

We invested £94m in:

- a multi-year fire remediation programme at Newham
- enabling works and development for the new Whipps Cross Hospital
- Replacing clinical equipment and improving our estate and facilities across our hospitals
- Improving our ICT infrastructure and rolling out the Electronic Prescribing and Medicines Administration system
- Investment in helping to address our elective and diagnostic backlog, including a Community Diagnostic Hub at Mile End, imaging equipment; and increased dental surgical capacity for children in our dental hospital



A photograph of a hospital room. In the center, a LINET gurney is positioned, covered with white linens. A female staff member in a blue uniform and mask stands to the left, holding a tablet. A male staff member in a dark polo shirt and mask stands to the right, also holding a tablet. The background shows a wall with a number '4' and medical equipment. The text 'Our priorities for 2022-23' is overlaid in blue on a white semi-transparent background.

Our priorities for 2022-23

1. To transform our care for patients

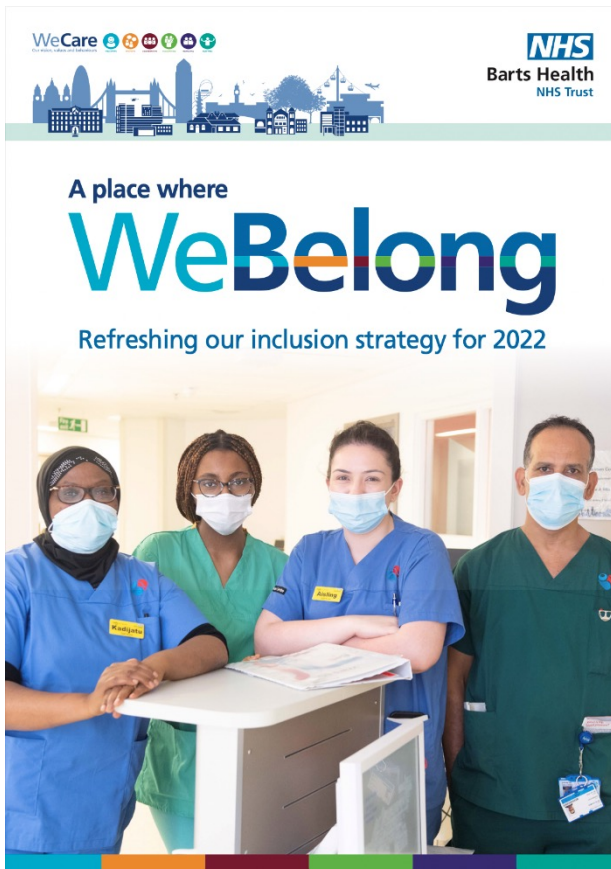
And reduce health inequalities

- We opened new operating theatres and are expanding our intensive care unit at Newham
- We are working more closely with GPs to manage demand for both outpatients and urgent care
- We are establishing surgical centres of excellence
- We are appointing specialists and local champions to create a strong safety culture across our hospitals



2. To create an inclusive organisation

We refreshed our inclusion strategy in February




WeBelong


Becoming a truly inclusive organisation



Agreed protected time for 20+ Staff Diversity Network co-chairs

178
INCLUSION AMBASSADORS

Implemented senior manager appointment process with 178 trained Inclusion Ambassadors



Increased diversity in senior leadership, with BAME staff in band 8+ roles increasing from 27.1% to 34%



Awarded Disability Confident Leader status



Provided 22 internships for young people with learning disabilities

1K+
FOLLOWERS

Over 1k people followed our Women in Leadership event and we appointed new co-chairs and leads for our Women's Network



Commissioned a Cultural Intelligence programme with a goal to reach every member of staff



Improved our ranking in the Stonewall UK Work Place Equality Index to be in the top 200



Our achievements so far

3. To build effective partnerships

And deliver social value for communities

- Former Secretary of State backs new hospital at Whipps Cross
- Planning proposals were submitted to redevelop Whitechapel into a life science hub in January
- Staff and volunteers will kick-off the 900th celebrations at the Lord Mayor's Show in November



Working with our neighbouring hospitals

- We are working more closely with the other hospitals in north-east London to respond to the challenges of the pandemic.
- These partnerships aim to reduce inequalities of access and outcomes, to improve resilience through mutual aid, and to improve value.
- In 2022/23 the Collaborative will take forward a number of clinically-led programmes to deliver both 'quick wins' and longer term sustainable improvement.



**North East London
Health & Care
Partnership**



Closer collaboration

How we're working with Barking, Havering and Redbridge University Hospitals to improve services for our patients

- We are working together more effectively through the:
 - appointment of a chair in common, joint group CEO and three joint NEDs, and an exchange of senior leaders
 - publication of a memorandum of understanding
- We've already seen:
 - 4,700+ Barts Health patients being treated faster at BHRUT for scans and procedures
 - Shared learning to reduce waits across a range of specialties to support 'booster weeks'
 - Joint solutions to becoming more sustainable
- We will:
 - work together within the acute provider collaborative to improve planned and urgent and emergency care, as well as the key enablers of finance, people and informatics.



Closer collaboration

How Barking, Havering and Redbridge University Hospitals and Barts Health are working together to improve services for their patients



Working in partnership



Questions

Rt Hon Jacqui Smith, Chair

Please use the chat function on the right-hand side to submit a question.





Thank you

Please visit www.bartshealth.nhs.uk/board-meetings to view the recording of this AGM (available Friday)