# **MACMILLAN SUPPORT LINE**

We offer confidential support to people living with cancer and their loved ones.

# If someone needs to talk, we'll listen. Call us free\* on 0808 808 00 00, 7 days a week, 8am-8pm.

Opening times may vary by service.

If someone affected by cancer is worried about money, work or treatment, or just wants to speak about whatever matters to them, we'll listen and support. We can offer guidance and help someone find the right information and support.

## Emotional support and practical information

Our **cancer information advisors** offer a listening ear and are ready to talk about whatever matters to you. They can also provide expert cancer information to help you find your best way through.

(7 days a week, 8am - 8pm)

## **Clinical information**

Our experienced **cancer nurses** will talk you through specialist information about your diagnosis and treatment. They can help you understand what to expect from your prognosis and share key information to help you manage symptoms and side effects.

(7 days a week, 8am - 8pm)

#### Financial support and work guidance

Cancer can be tough on your finances. Our **financial guides** offer personalised support and guidance to help you deal with money worries. They can also explain financial products, so you can best manage your money.

Cancer and its treatments may affect your work life. The **work support team** can help you to understand your rights at work. They can also offer guidance on how to talk to your employer and negotiate adjustments at work. If you need one-off legal advice they can refer you as well as provide information on sick pay and taking time off.

If you need information on benefits and financial support, our **welfare rights advisors** will make sure you're not missing out on anything you may be entitled to. They can also help you find out if you're eligible for alternative sources of support or services.

If cancer is affecting your ability to pay the bills, the **energy advice team** are here for you. They can check if you're entitled to any additional support through charitable grants – no matter who supplies your gas, electricity and water.

#### **Opening times**

Financial guidance (Monday - Friday, 8am - 6pm) Work support (Monday - Friday, 8am - 6pm) Welfare rights (Monday - Friday, 8am - 8pm) Energy advice team (Monday - Friday, 8am - 6pm)