



**How to access the Macmillan Toynbee Hall  
Welfare Rights Service:**

 020 7392 2958

 Monday - Thursday, 12.30pm - 3.30pm

 Ask your Cancer Nurse Specialist or Doctor to refer you to us



## Macmillan Toynbee Hall Welfare Rights Service

We're here to help everyone with cancer live life as fully as they can, providing physical, financial and emotional support. So whatever cancer throws your way, we're right there with you. For information, support or just someone to talk to, call 0808 808 00 00 or visit [macmillan.org.uk](http://macmillan.org.uk).



Macmillan Cancer Support, registered charity in England and Wales (261017), Scotland (SC039907) and the Isle of Man (604). Also operating in Northern Ireland. North 8 (v3), January 2019. Printed using sustainable material. Please recycle.

In partnership with



# Macmillan Toynbee Hall Welfare Rights Service



## Who are we?

Toynbee Hall and Macmillan Cancer Support are working together to provide the **Macmillan Toynbee Hall Welfare Rights Service**.

Our specialist adviser can give free, confidential and impartial telephone advice to anyone in the Tower Hamlets, Newham, Hackney and City of London areas who is affected by cancer. Our service is here to help you deal with the financial impact of cancer.

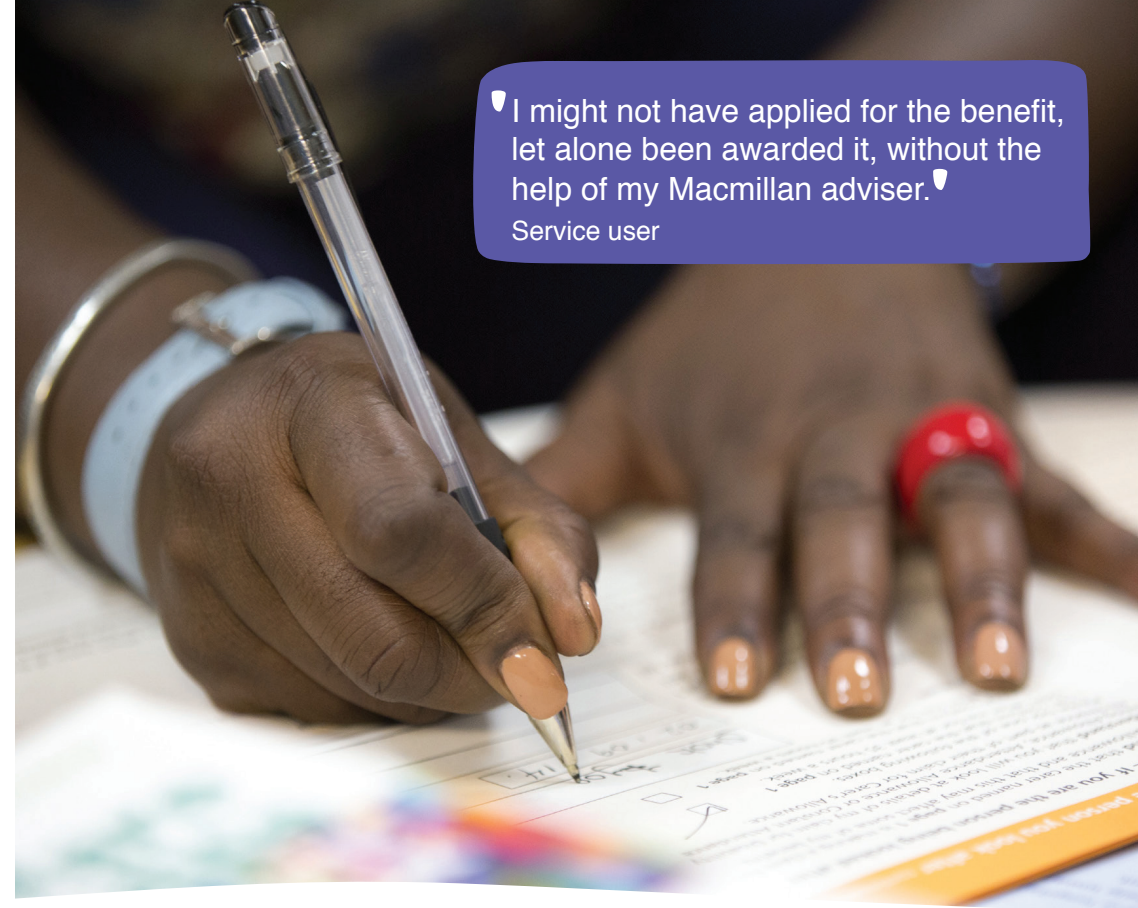
There is a range of financial help available to people affected by cancer, but it can be complex to work out what is available to you and how to apply. We can go through your situation with you, identify your entitlements and help you claim them. If necessary, we can signpost you to other relevant organisations.

If you require face-to-face assistance, appointments are available at St Bartholomew's Hospital, The Royal London Hospital, Homerton Hospital, Newham University Hospital and Whipps Cross University Hospital. These are one-to-one sessions for in and outpatients of these hospitals.



## What can we advise on?

- which benefits and tax credits are available and help you to apply for them
- accessing charitable grants
- health costs, such as travel to hospital for treatment
- household and fuel costs
- applying for transport concessions, such as a disabled parking badge
- basic advice on problems such as debt, employment or housing, and signpost you to specialist advisers if required.



“I might not have applied for the benefit, let alone been awarded it, without the help of my Macmillan adviser.”  
Service user



## What can we help with?

- starting new benefits claims, and help with completing them where needed
- challenging benefits decisions that you believe to be wrong
- applying for a grant from Macmillan Cancer Support or other organisations
- accessing financial capability and debt management support
- going through paperwork and discussing the best course of action