



**Barts Health**  
NHS Trust

# Barts Health annual general meeting

## 5 July 2023



**WeCare**  
Our vision, values and behaviours





# Welcome

Rt Hon Jacqui Smith, chair





# A year to be proud of

Our achievements from 2022-  
23

**Shane DeGaris,  
group chief  
executive**







**Barts Health**  
NHS Trust

# NHS75 film

**WeCare**  
Our vision, values and behaviours





# Delivering care across north east London


We had **560k** emergency attendances



We delivered **13,999** babies

Total: **2.35 million** patient treatments

We held **250k** inpatient appointments and procedures

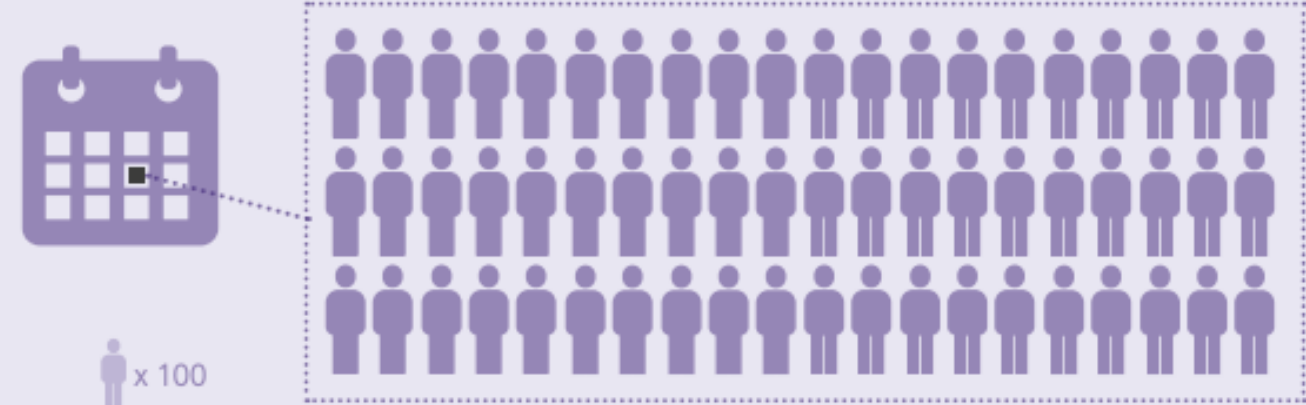
 (includes number of day cases)



**1.5 million** outpatient attendances



Our per day average:



We have maintained seeing **6,250** patients per day





# Performance against constitutional standards

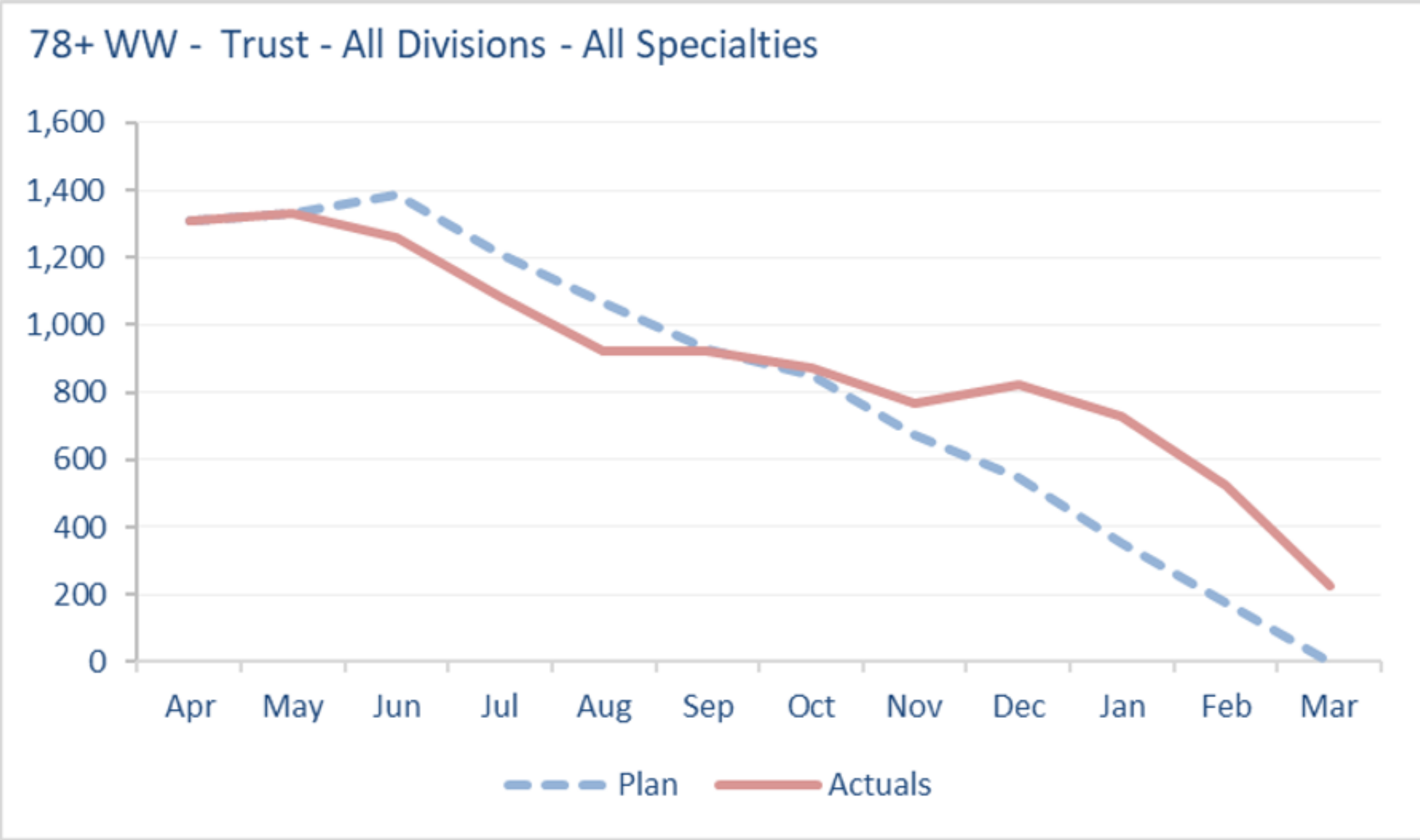
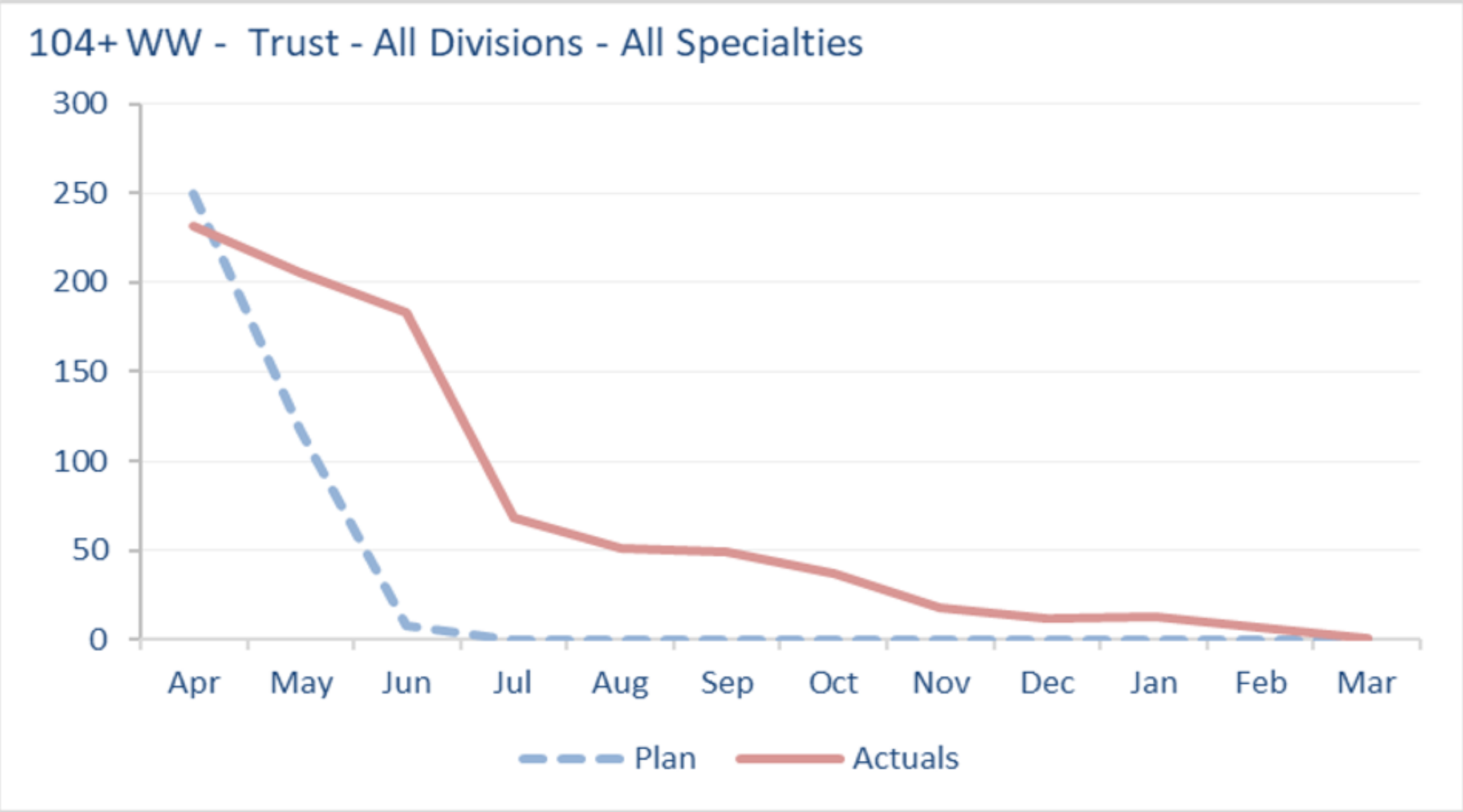
## We're seeing more patients, faster

- We saw more than 514,000 patients in A&E, more than any other trust in England.
- 67% of people who visited A&E were seen within four hours
- We were among the top performing trusts nationally for Cancer 31-days from referral to radio/chemo treatment
- We achieved an average of 76.7% across our cancer faster diagnostic standards





# Caring for our longest-waiting patients





# Transforming patient care

- Hospital at Home, a service run by The Royal London Hospital which provides hospital level care from the comfort of a child's home, has treated 1000 patients.
- Our researchers are trialling the world's first long-acting injection for high blood pressure
- We launched our same day emergency care service across our hospitals, which will help decrease ED waiting times and hospital admissions
- The Remote Emergency Access Coordination Hub (REACH) has helped over 17,500 patients, with more than 65% of people treated virtually or in the community.





# Looking after #TeamBartsHealth

- Our wellbeing hubs recently scooped up the ‘best public sector interior’ at the UK Property Awards.
- Wellbeing teams at each hospital coordinating delivery of wellbeing strategy: basics, psychological safety, physical and financial wellbeing
- Building compassionate leadership through team and leader development, induction and education
- Barts Charity approved funding for a further three years of our Psychology Support Service, providing us with a sustainable mental health offering.





# We are grateful to our Charity

## We received £32m of funding from Barts Charity

The funding covered things like our precision medicine platform, clinical research facility and psychological support service.

Key hospital funding included:

- £2.3m to digitally upgrade The Royal London Dental Hospital
- £357,000 to transform the diabetes and endocrine service for Whipps Cross Hospital
- £7,000 to buy equipment to monitor body composition of cancer patients throughout their treatment to help dieticians at St Bartholomew's Hospital create nutrition plans that will help improve patient outcomes and quality of life.
- £19,000 to the therapy gym at Newham Hospital for new equipment to improve care for patients with a wide range of rehabilitation needs.





# WeCare about patient experience

## Valuing patient voices



I am listened to and what I say is acted on

We will listen to your feedback and act on it



I make decisions that are respected, and I have rights that are protected



We will respect your decisions about your care and protect your individual rights



I know what to expect and that I am safe when I have treatment and care



I know how to talk to the person or team in charge of my care when I need to



We will provide support so that you know what to expect and feel safe during your care



I am supported and kept informed while I wait for treatment and care



We will provide information to support you while you wait for treatment and care



We will make it simpler for you to contact us and get the information you need, in a way you understand





# Financial performance

2022/23 Our financials aims	Delivered	Comments
Spend all our money efficiently	✓	Yes. All £2bn
Deliver on our financial plan/budget	✗	No, £13m variance, this is less than 1% and was due to excessive inflationary pressures
Spend all our capital funds (equipment, buildings etc.)	✓	Yes. Invested £96m in core projects

## 2022/23 highlights

- Controlled costs under extra-ordinary economical circumstances
- Managed the pressures arising from hyper-inflation
- Contributed to the North East London Integrated Care System to deliver its financial plan

## Looking forward to 2023/24

- Adapt to changing financial framework
- Ensure we maintain financial control through our governance structures
- Work with partners across North East London to gain financial resilience



# Improving our environment

We invested £77.4 on:

- a new intensive care unit (ICU) at Newham and improvements to the ICU at Whipps Cross. The new ICUs will be purpose-built to enable us to provide a better level of care for the most critically-ill patients.
- improvements to clinical areas at Mile End
- upgrades to fire safety arrangements across all our hospitals
- upgrading diagnostic equipment at all of our hospitals
- progressing two large Barts Charity funded schemes:
  - a new dedicated breast cancer centre at St Bartholomew's
  - a cutting-edge clinical research facility at The Royal London.





# 1. To transform our care for patients

## And reduce health inequalities

- A new in-house tobacco dependence service for hospital inpatients and a smoking in pregnancy service in maternity.
- We expanded our Physician Response Unit, a pioneering community emergency medicine service, to Barking, Havering and Redbridge
- We installed a new MRI scanner in the new Early Diagnosis Centre (EDC) at Mile End which is providing faster and more accurate diagnoses for a range of cancers
- A total of 22,000 patients were actively involved in our research studies and trials, making us once again the highest recruiting trust in our regional network.





## 2. To create an inclusive organisation

- Launched our cultural intelligence programme: delivered to **1,500 staff**
- Launched a **new interfaith network** focusing on supporting colleagues of all beliefs to feel valued and supported at work
- **30 employment places** created at hospitals across Barts Health for Project Search interns
- Increased diversity in leadership, with BAME colleagues in 8a+ roles increasing from 27% in to **38%**





# 3. To build effective partnerships And deliver social value for communities Barts Life Sciences

- Received £5 million funding from Barts Charity to take forward the precision medicine platform
- Received £14.1 million funding from Barts Charity to take forward the construction, fit out and revenue costs for the new clinical research facility at The Royal London Hospital





# St Bartholomew's Hospital is 900 years old

- Celebrated our Foundation Day: 25 March 2023
- We successfully launched the Barts900 campaign: series of landmark fundraising projects across heritage, health care and research
- It promises to transform treatments for our east London communities.







# Our priorities for 2023-24



Our vision  
and values

**Our vision**  
To be a high performing group of NHS hospitals, renowned for excellence and innovation, and providing safe and compassionate care to our patients in east London and beyond

**WeCare**  
Our vision, values and behaviours



Our priorities  
and objectives

**Our people culture**

**Becoming an outstanding, inclusive place to work**



**Our patients care**

**Providing excellent and equitable health and care**



**Our partnerships collaboration**

**Working together with our local communities**



# A new Whipps Cross Hospital

- The government has announced that the new hospital “will proceed and be fully funded and constructed”.
- Securing planning permissions and demolishing disused buildings to prepare the site next to the current hospital for construction
- Planning is underway for the construction of the first of two new multi-storey car parks
- The new Whipps Cross will be completed by 2030.



January 2021



October 2021



May 2022



# Working with our neighbouring hospitals

- We continue to work more closely with the other hospitals in north-east London to respond to the challenges of the pandemic.
- These partnerships aim to reduce inequalities of access and outcomes, to improve resilience through mutual aid, and to improve value.
- In 2022/23 the Collaborative will take forward a number of clinically-led programmes to deliver both ‘quick wins’ and longer term sustainable improvement.





# Maximising our contribution

...as an integrated group of seven hospitals

We are continuing to work with Barking, Havering, Redbridge University Hospitals NHS Trust (BHRUT) to transform services across our hospitals.

We are also working together to design our strategy, culture and leadership, and identified a number of key enablers to deliver value for money and financial sustainability.

- Temporary staff
- Leadership development
- Aligned corporate support services
- An integrated group model
- Digital capability
- Tackling the financial challenge





# Working collaboratively

...to improve planned, urgent and emergency care

- The REACH expansion: a further 25 people a day won't need to attend a busy A&E at BHRUT.
- The first joint revision knee surgery case to help a patient waiting for orthopaedic surgery receive treatment sooner.
- An anticoagulant campaign with pharmacists across our boroughs. Thanks to this work heart patients in north east London are now at less risk of stroke.
- Our pioneering super-ambulance service for transporting critically-ill patients between hospitals is being adopted as the model for the whole of London.
- The Rapid Access Acute Rehabilitation (RAAR) service enables trauma victims with life-changing injuries to get rehabilitation faster.





# Working in partnership





# Questions

**Rt Hon Jacqui Smith,  
Chair**

Please raise your hand  
to ask a question.







# Thank you

Please visit [www.bartshealth.nhs.uk/annual-reports](http://www.bartshealth.nhs.uk/annual-reports) to view these slides and the annual report and accounts